Appendix E: Summary of Tier II Activities by FY

Tier II Metric	2020	2021	2022	2023	2024	2025
Unique Tier II Facility Reports	79,094	81,376	80,919	84,403	87,011	80,526
Total Tier II Facility Reports ¹	91,954	101,751	110,407	123,027	121,945	95,874
Fees Received	\$1,135,355	\$1,796,719	\$1,803,761	\$1,876,648	\$1,900,300	\$1,825,054
Customers Assisted ²	6,208	5,257	4,429	4,285	3,695	3,086
Reports Reviewed	47,296	45,479	60,349	82,890	76,463	28,212
Percent Reports Reviewed	51	45	55	67	63	29
Facility Reports with Deficiencies	2,122	1,542	2,757	3,786	76,463	1,108
Percent of Reports with Deficiencies	4	3	5	5	4	4

 $^{^{1}}$ Total number of Tier II facility reports was updated from previous years to include deficiency correction reports. 2 Data for FY 2020-2022 was updated from previous years to remove duplicate contacts.